

Infusion at the CSP Launch in Oporto, Portugal



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Infusion was chosen from a select group of partners to integrate our award winning suite of public sector solutions into the Citizen Services Platform (CSP). The CSP has been created by Microsoft to address the greatest challenges faced by local governments that impede their ability to deliver effective citizen services. In response, Infusion customized two of its "Manager Series" of public sector solutions: "JEPRS" (Joint Emergency Planning and Response System) and "City Manager", a consolidated customizable digital dashboard that tracks the health of the city or county against each of its Key Performance Indicators. Infusion has also been selected to play a principle role in the United States CSP launch by providing a technical overview as part of a nine city Microsoft CSP Partner Briefing.

"As a leading provider of public sector solutions including JEPRS (Joint Emergency Planning and Response System) and City Manager, our work regularly benefits all levels of government supporting communities in a cost efficient and compliant manner," says Alim Somani, President Infusion Development.

The Citizen Service Platform is Microsoft's response to the need for local and regional government agencies to modernize their service offerings through an increased use in Information Communications Technology. Built with Microsoft infrastructure components, the platform contains a full set of resources that enables delivery of critical services to citizens, businesses and civil servants. In support of their world-wide launch, Microsoft looked to select elite partners whose solutions expertly demonstrate the full model of the CSP.

To develop the technical content for the US road show, Infusion has leveraged its award team of technology trainers to create a customized program that demonstrates the full capabilities of the CSP, while using Infusion's "Manager Series" of solutions as a living case study. Infusion also was highlighted on-stage during the world-wide launch of CSP in Oporto, Portugal.

"We consistently turn to the Microsoft platform for our clients, which enables them to address citizen needs faster and more cost effectively than ever," says Somani. "The resources provided by the Citizen Services Platform is important step toward helping them do so. We are thrilled to be aligned with this exciting launch."